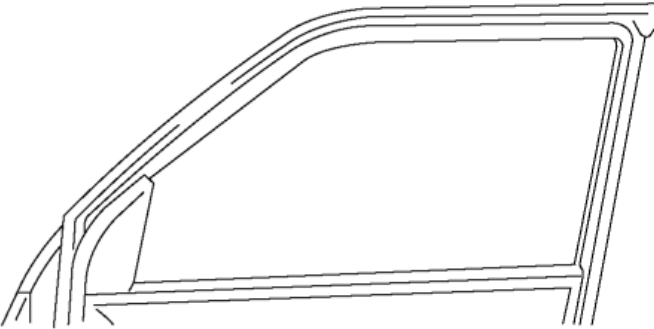


[< Previous](#) [Next >](#)

## 2012 - Mazda6 - Body and Accessories

**POWER WINDOW SYSTEM TROUBLESHOOTING QUESTIONNAIRE [POWER WINDOW SYSTEMS (WITHOUT EXTERIOR OPEN FUNCTION)]**

Date :

|                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                |                     |                                                                                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------------------------------------------------------------------------------|
| When did the malfunction first occur ?                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                |                     |                                                                                        |
| Weather conditions                                                                                                                                                                                                                                                                                                    | <input type="checkbox"/> Fair weather <input type="checkbox"/> Cloudy <input type="checkbox"/> Rain <input type="checkbox"/> Snow <input type="checkbox"/> Other (      )                                      | Outside temperature | Approx. °F                                                                             |
| Driving                                                                                                                                                                                                                                                                                                               | <input type="checkbox"/> Driving <input type="checkbox"/> Stopped (Engine is : <input type="checkbox"/> Running <input type="checkbox"/> Stopped)                                                              |                     |                                                                                        |
| Duplicate                                                                                                                                                                                                                                                                                                             | <input type="checkbox"/> YES <input type="checkbox"/> NO                                                                                                                                                       | Frequency           | <input type="checkbox"/> Always <input type="checkbox"/> Sometimes (      times/month) |
| Road conditions                                                                                                                                                                                                                                                                                                       | <input type="checkbox"/> City <input type="checkbox"/> Outer city <input type="checkbox"/> Freeway <input type="checkbox"/> Other (      ) / <input type="checkbox"/> Paved <input type="checkbox"/> Dirt road |                     |                                                                                        |
| *Follow the appropriate diagnostic procedures shown below or perform the basic troubleshooting flow.                                                                                                                                                                                                                  |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.1) The auto open/close function on the driver's side power window inoperative.                                                                                                                                                                                                           |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.2) The driver's side power window is inoperative.                                                                                                                                                                                                                                        |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.3) All power windows other than driver's side do not operate using the power window subswitch.                                                                                                                                                                                           |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.4) All power windows other than driver's side do not operate using the power window main switch.                                                                                                                                                                                         |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.5) All power windows are inoperative.                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.6) Door glass reverses even though the glass does not encounter a foreign object while it is moving up in automatic mode.                                                                                                                                                                |                                                                                                                                                                                                                |                     |                                                                                        |
| Please clarify the position where the driver side front door glass opens automatically. <input type="checkbox"/> Completely closed position<br><input type="checkbox"/> Approx. (      )mm lower than completely closed position <input type="checkbox"/> Approx. (      )mm upper than the completely open position. |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.7) Abnormal noise while the door glass is opening or closing.                                                                                                                                                                                                                            |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> Other (Describe the symptom below if the symptom does not appear in the above list.)                                                                                                                                                                                                         |                                                                                                                                                                                                                |                     |                                                                                        |
|                                                                                                                                                                                                                                   |                                                                                                                                                                                                                |                     |                                                                                        |
| Please describe the conditions when the malfunction occurs.<br>(Example) : When the outer mirrors are operated                                                                                                                                                                                                        |                                                                                                                                                                                                                |                     |                                                                                        |
| Please describe the conditions under which the system returns to normal operation after malfunctioning.<br>(Example) : The ignition switch is turned to the ON position after inserting the ignition key into the key cylinder                                                                                        |                                                                                                                                                                                                                |                     |                                                                                        |
|                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                |                     |                                                                                        |

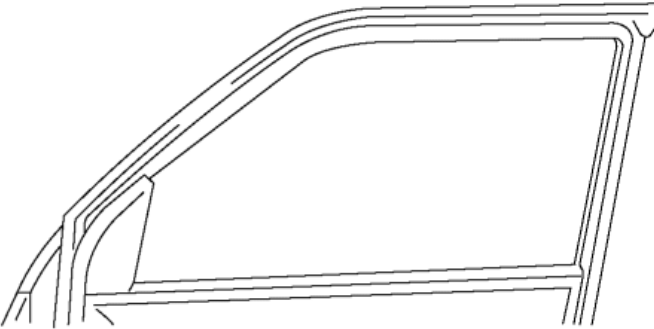


[< Previous](#) [Next >](#)

## 2012 - Mazda6 - Body and Accessories

POWER WINDOW SYSTEM TROUBLESHOOTING QUESTIONNAIRE [POWER WINDOW SYSTEMS (WITHOUT EXTERIOR OPEN FUNCTION)]

Date :

|                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                |                     |                                                                                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------------------------------------------------------------------------------|
| When did the malfunction first occur ?                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                |                     |                                                                                        |
| Weather conditions                                                                                                                                                                                                                                                                                                    | <input type="checkbox"/> Fair weather <input type="checkbox"/> Cloudy <input type="checkbox"/> Rain <input type="checkbox"/> Snow <input type="checkbox"/> Other (      )                                      | Outside temperature | Approx. °F                                                                             |
| Driving                                                                                                                                                                                                                                                                                                               | <input type="checkbox"/> Driving <input type="checkbox"/> Stopped (Engine is : <input type="checkbox"/> Running <input type="checkbox"/> Stopped)                                                              |                     |                                                                                        |
| Duplicate                                                                                                                                                                                                                                                                                                             | <input type="checkbox"/> YES <input type="checkbox"/> NO                                                                                                                                                       | Frequency           | <input type="checkbox"/> Always <input type="checkbox"/> Sometimes (      times/month) |
| Road conditions                                                                                                                                                                                                                                                                                                       | <input type="checkbox"/> City <input type="checkbox"/> Outer city <input type="checkbox"/> Freeway <input type="checkbox"/> Other (      ) / <input type="checkbox"/> Paved <input type="checkbox"/> Dirt road |                     |                                                                                        |
| *Follow the appropriate diagnostic procedures shown below or perform the basic troubleshooting flow.                                                                                                                                                                                                                  |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.1) The auto open/close function on the driver's side power window inoperative.                                                                                                                                                                                                           |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.2) The driver's side power window is inoperative.                                                                                                                                                                                                                                        |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.3) All power windows other than driver's side do not operate using the power window subswitch.                                                                                                                                                                                           |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.4) All power windows other than driver's side do not operate using the power window main switch.                                                                                                                                                                                         |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.5) All power windows are inoperative.                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.6) Door glass reverses even though the glass does not encounter a foreign object while it is moving up in automatic mode.                                                                                                                                                                |                                                                                                                                                                                                                |                     |                                                                                        |
| Please clarify the position where the driver side front door glass opens automatically. <input type="checkbox"/> Completely closed position<br><input type="checkbox"/> Approx. (      )mm lower than completely closed position <input type="checkbox"/> Approx. (      )mm upper than the completely open position. |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> (No.7) Abnormal noise while the door glass is opening or closing.                                                                                                                                                                                                                            |                                                                                                                                                                                                                |                     |                                                                                        |
| <input type="checkbox"/> Other (Describe the symptom below if the symptom does not appear in the above list.)                                                                                                                                                                                                         |                                                                                                                                                                                                                |                     |                                                                                        |
|                                                                                                                                                                                                                                   |                                                                                                                                                                                                                |                     |                                                                                        |
| Please describe the conditions when the malfunction occurs.<br>(Example) : When the outer mirrors are operated                                                                                                                                                                                                        |                                                                                                                                                                                                                |                     |                                                                                        |
| Please describe the conditions under which the system returns to normal operation after malfunctioning.<br>(Example) : The ignition switch is turned to the ON position after inserting the ignition key into the key cylinder                                                                                        |                                                                                                                                                                                                                |                     |                                                                                        |
|                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                |                     |                                                                                        |

