

2012 - Mazda6 - Body and Accessories

NO.3 SYSTEM DOES NOT LOAD MAP DISC. [CAR-NAVIGATION SYSTEM]

3	System does not load map disc.
POSSIBLE CAUSE	• Map disc malfunction • Moisture inside of car-navigation unit • Non-designate disc is installed • Car-navigation unit malfunction NOTE: • If dewdrops are formed inside of the car-navigation unit, the display screen shows the "The disc installed is not map DVD" message. Remove the map disc, ventilate or remove moisture from the passenger compartment, and then leave it for approx. 1h. The dewdrops will be removed and the car-navigation unit will operate normally. • In case of a dirty/damaged map disc or car-navigation unit malfunction, the display screen will show the "Please insert a map DVD" message after the ignition switch is turned to the ACC position. • If a non-designated disc is inserted, the display screen shows the "The disc installed is not a map DVD" message.

Diagnostic procedure

STEP	INSPECTION	ACTION
1	• Eject the map disc. • Is the correct disc installed?	Yes Go to the next step.
		No Insert a designated disc, then go to the next step.
2	• Eject the map disc and clean the surface of map disc with a soft cloth. • Insert the map disc again. • Does the "Cannot Read Disc" error message show up on the screen?	Yes Trouble shooting is completed.
		No Go to the next step.

3	• Insert a known good map disc. • Does the “MAP DVD-Read Error.” error message show up on the screen?	Yes	Replace the car-navigation unit. (consult distributor) (See CAR-NAVIGATION UNIT REMOVAL/ INSTALLATION.)
		No	Replace the map disc.

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