

2012 - Mazda6 - Body and Accessories

NO.9 CD PLAYER DOES NOT INDICATE THE MP3/ WMA TITLE TEXT [CD PLAYER/ CHANGER]

9	CD player does not indicate the MP3/WMA title text	
Possible DTC	Audio unit (without display)	10:Er02, 10:Er07, 22:Er02, 22:Er07
	Audio unit (with display) or car-navigation unit	Device code 22/error code 02, 07
POSSIBLE CAUSE	- Defective CD-R/RW (e.g. dirty CD, scratch) - Conflict of ID tag version for CD-R/RW - The number of characters of folder/audio file name in CD-R/RW exceeds the maximum number of characters - Improper encode in CD-R/RW - No title input in CD-R/RW - Input title text by 2-bytes characters - MP3/WMA applicable CD player malfunction	

Diagnostic procedure

STEP	INSPECTION	ACTION
1	- Visually inspect the CD-R/RW. - Is there any dirt or scratches on the CD/R/RW?	Yes Clean the disc or replace with the CD-R/RW known to be good.
		No Go to the next step.
2	- Inspect the display the LCD. - Is the CD (other than MP3/WMA compatible) displayed on the LCD?	Yes Go to the next step. (MP3)/Go to the step 4.(WMA)
		No Go to the symptom troubleshooting No.9 (Entire audio system).
3	- Inspect the ID tag version. - Is the ID tag correct?	Yes Go to the next step.

		No	Write the CD-R/RW with the correct ID tag version.
4	Is the title text input into the CD-R/RW?	Yes	Go to the next step.
		No	Input the title text. NOTE: Do not input the title text by two-bytes character.
5	- Inspect the encode for the folder and audio file name in the CD-R/RW. - Is the encode correct?	Yes	Go to the next step.
		No	Use the correct encode.
6	- Inspect the number of characters for the folder and audio file name. - Is the number of characters within the maximum number of characters?	Yes	Replace the audio unit/car-navigation unit. (See: AUDIO UNIT REMOVAL/ INSTALLATION.) (See: CAR-NAVIGATION UNIT REMOVAL/ INSTALLATION.)
		No	Input the folder and audio file name within the maximum number of characters.

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