

2012 - Mazda6 - Body and Accessories

NO.6 DISC CHANGE IS INOPERATIVE [CD PLAYER/ CHANGER]

6	Disc change is inoperative	
Possible DTC	Audio unit (without display)	21:Er19, 22:Er07
	Audio unit (with display)	• Device code 15/error code 19 • Device code 22/error code 07
	Car-navigation unit	• Device code 21/error code 19 • Device code 22/error code 07
POSSIBLE CAUSE	• Improper panel switch installation • Panel switch malfunction • Audio unit malfunction • Car-navigation unit malfunction	

Diagnostic procedure

STEP	INSPECTION	ACTION
1	• Inspect the CD changer operation. • Does the CD changer operate properly?	Yes Go to the next step.
		No Go to the symptom troubleshooting "No.3 CD player/changer does not play the CD/No sound".
2	• Inspect the followings: ▪ Is the display shown properly when operating the disc change switch? ▪ Does the radio band selection	Yes Replace the audio unit/car-navigation unit. (See: AUDIO UNIT REMOVAL/ INSTALLATION.) (See: CAR-NAVIGATION UNIT REMOVAL/ INSTALLATION.)
		No Go to the next step.

	operate properly?		
3	- Inspect the panel switch installation. - Does the CD changer change the disc properly after re-installing the panel switch?	Yes	Install the panel switch securely and properly.
		No	Go to the "No.1 Audio panel switch inspection" in this section. Replace the center panel as necessary.

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