

2012 - Mazda6 - Body and Accessories

NO.5 CD PLAYER/ CHANGER SCRATCHES ON THE CD [CD PLAYER/ CHANGER]

5	CD player/changer scratches on the CD	
Possible DTC	Audio unit (without display)	10:Er07, 22:Er07
	Audio unit (with display) or car-navigation unit	Device code 22/error code 07
POSSIBLE CAUSE	- Deformed disc is used (e.g., out of specification (thickness), bent disc) - Multiple CDs are inserted into the CD player at the same time - Audio unit malfunction - Car-navigation unit malfunction	

Diagnostic procedure

STEP	INSPECTION	ACTION	
1	Were the multiple CDs inserted into the CD player at the same time?	Yes	Explain to the customer to insert a CD one by one.
		No	Go to the next step.
2	- Visually inspect the CD. - Is the CD a deformed disc (e.g., out of specification (thickness), bent disc)?	Yes	Audio system is normal. Explain to the customer that the CD is malfunctioning.
		No	Replace the audio unit/car-navigation unit. (See: AUDIO UNIT REMOVAL/ INSTALLATION.) (See: CAR-NAVIGATION UNIT REMOVAL/ INSTALLATION.)

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