

2012 - Mazda6 - Body and Accessories

NO.7 CANNOT PRESET (PRESET FUNCTION DOES NOT OPERATE) [RADIO]

7	Cannot preset (preset function does not operate)	
Possible DTC	Audio unit (without display)	—
	Audio unit (with display)	Device code 15/error code 19
	Car-navigation unit	Device code 21/error code 19
POSSIBLE CAUSE	• Audio unit malfunction • Car-navigation unit malfunction • Panel switch malfunction	

Diagnostic procedure

STEP	INSPECTION	ACTION	
1	• Tune to desired station and push channel preset button 1 for about 2 seconds to store it. • Repeat above for other stations using PRESET switch 2 to 5. • Push channel PRESET switch 1 to 6 one by one. • Are stored stations present?	Yes	Go to the next step.
		No	Go to the next step. (with audio unit) Replace the car-navigation unit. (See CAR-NAVIGATION UNIT REMOVAL/ INSTALLATION.)
2	• Switch the ignition to off and then to ACC. • Check if preset stations are stored by pushing preset switches. • Are stations stored?	Yes	The system is normal. (Explain preset procedure to customer using Owner's Manual)
		No	Replace audio unit/car-navigation unit. (See AUDIO UNIT REMOVAL/ INSTALLATION.) (See CAR-NAVIGATION UNIT

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