

2012 - Mazda6 - Body and Accessories

CONFIRMATION STEP 1: AUDIO PANEL SWITCH CONFIRMATION [ENTIRE AUDIO SYSTEM]

- Verify the customer complaint and identify either the audio panel malfunction or audio unit malfunction.

How to activate audio panel switch confirmation mode (with audio unit)

1. Switch the ignition to ACC or ON.
2. Turn the audio unit power to ON.
3. While pressing the POWER/VOLUME switch, simultaneously press the PRESET switch 3 (without display)/Selection switch 3 (with display) for **0.5 s or more**.
4. The audio panel switch confirmation mode is now activated.

STEP	INSPECTION	ACTION
1	• Press each switch on the audio panel. • Does buzzer sound when pressing each switch?	Yes Verify the customer complaint and then go to the appropriate symptom troubleshooting procedure.
		No Go to the next step.
2	• Disassemble and reassemble the audio panel and audio unit. • Activate the audio panel switch confirmation mode. • Does buzzer sound when pressing each switch?	Yes Go to the next step.
		No Replace the audio unit. (See AUDIO UNIT REMOVAL/ INSTALLATION .)
3	Does the audio system operate properly?	Yes The system is normal.
		No Verify the customer complaint and then go to the appropriate symptom troubleshooting procedure.

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