

2012 - Mazda6 - Body and Accessories

DTC: 10:ER02, 22:Er02, DEVICE CORD 22/ ERROR CORD 02 [AUDIO]

DESCRIPTION	Audio unit internal malfunction
DETECTION CONDITION	CD drive servo malfunction
POSSIBLE CAUSE	• CD is inserted upside down • CDs with scratches or deformity • Incompatible CDs • Audio unit malfunction

Diagnostic Procedure

Step	Inspection	Action
1	INSPECT THE CD • Clear the DTC from the audio unit memory. (See CLEARING DTC [AUDIO].) • Insert a playable CD with the title surface facing upward. NOTE: • Refer to the following for a playable CD. (See REFERENCE [CD PLAYER/ CHANGER].) • Play the CD for 12 s or more. • Perform the audio unit DTC inspection. (See DTC INSPECTION [AUDIO].) • Is the same DTC present?	Yes Replace the audio unit, then go to the next step. (See AUDIO UNIT REMOVAL/ INSTALLATION .)
		No Go to the next step.
2	VERIFY THAT NO OTHER DTCs ARE	Yes Go to the applicable DTC inspection.

	RECORDED Are any DTCs present?		(See DTC TABLE [AUDIO] .)
			No DTC troubleshooting completed.

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