

2012 - Mazda6 - Body and Accessories

DTC: DEVICE CORD 15/ ERROR CORD 19 [AUDIO]

DESCRIPTION	Audio unit internal malfunction
DETECTION CONDITION	Communication error between the audio unit and audio panel
POSSIBLE CAUSE	• Audio panel malfunction • Audio unit malfunction

Diagnostic Procedure

Step	Inspection	Action
1	INSPECT AUDIO PANEL • Launch the switch inspection mode. (See DIAGNOSTIC ASSIST FUNCTION [AUDIO].) • Does the buzzer sound when a switch is pressed?	Yes Go to Step 3.
		No Go to the next step.
2	VERIFY TROUBLESHOOTING COMPLETED • Clear the DTC from the audio unit memory. (See CLEARING DTC [AUDIO].) • Perform the audio unit DTC inspection. (See DTC INSPECTION [AUDIO].) • Is the same DTC present?	Yes Replace the audio unit, then go to the next step. (See AUDIO UNIT REMOVAL/ INSTALLATION .)
		No Go to the next step.
3	VERIFY THAT NO OTHER DTCs ARE RECORDED • Are any DTCs present?	Yes Go to the applicable DTC inspection. (See DTC TABLE [AUDIO] .)
		No DTC troubleshooting completed.

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