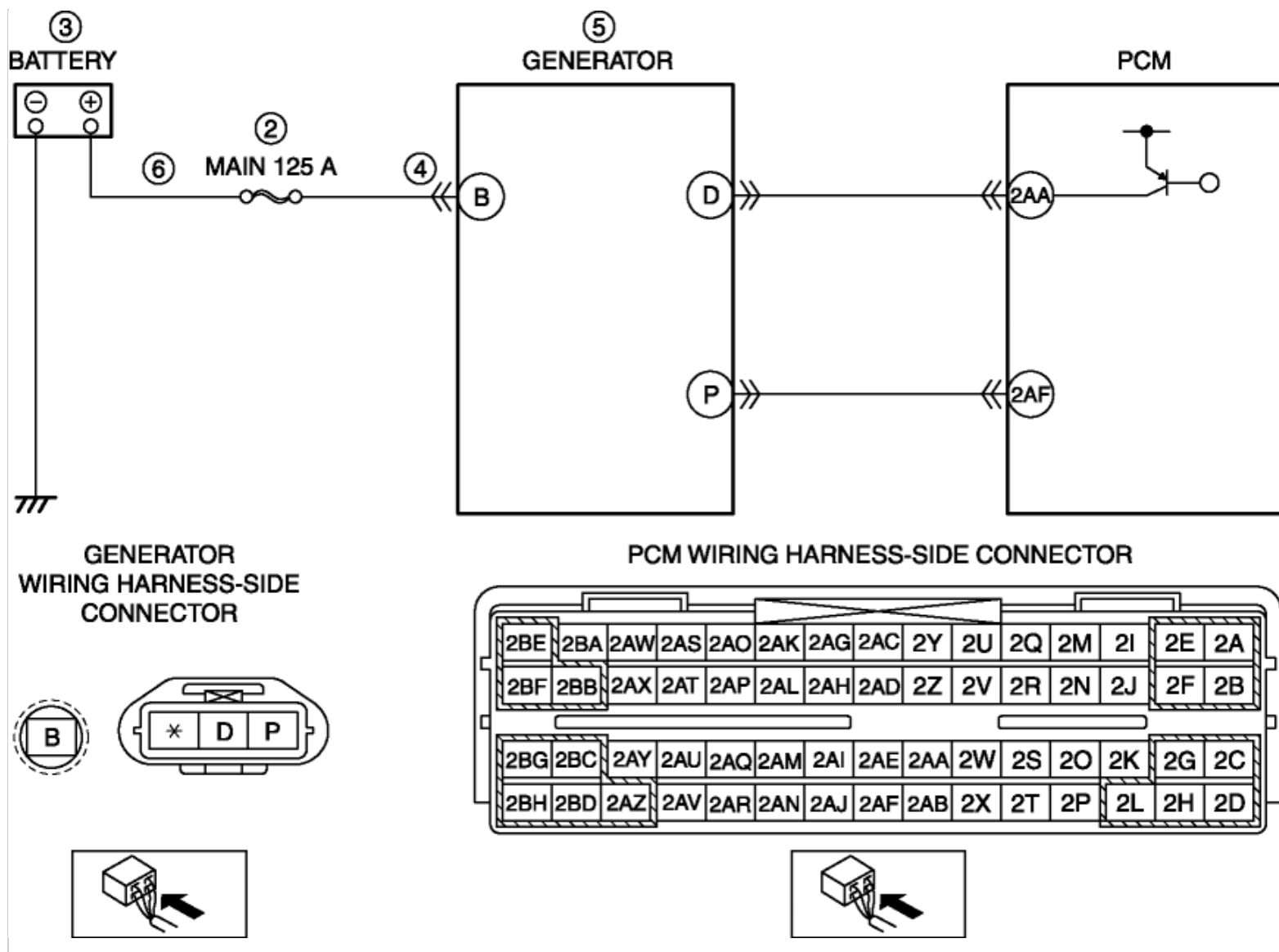


2012 - Mazda6 - Engine

DTC P2502:00 [MZR 2.5]

|                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DTC P2502:00           | Charging system voltage problem                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| DETECTION<br>CONDITION | <ul style="list-style-type: none"><li>The PCM determines that the generator output voltage is <b>above 17 V</b> or battery voltage is <b>below 11 V</b> for <b>5 s</b> while the engine is running.</li></ul> <p><b>Diagnostic support note</b></p> <ul style="list-style-type: none"><li>This is a continuous monitor (other).</li><li>The MIL does not illuminate.</li><li>FREEZE FRAME DATA (Mode2)/Snapshot data is not available.</li><li>The DTC is stored in the PCM memory.</li></ul> |
| POSSIBLE<br>CAUSE      | <ul style="list-style-type: none"><li>MAIN 125 A fuse malfunction</li><li>Short to ground circuit in wiring harness at downstream circuit for MAIN 125 A fuse</li><li>Battery malfunction</li><li>Looseness generator terminal B installation nut</li><li>Generator malfunction</li><li>Open circuit in wiring harness between generator terminal B and battery positive terminal</li><li>PCM malfunction</li></ul>                                                                           |
|                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |



## Diagnostic procedure

| STEP | INSPECTION                                                                                                                                                                                                                                           | ACTION                                                                                                                                                                                                                  |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1    | <b>VERIFY RELATED REPAIR INFORMATION AVAILABILITY</b> <ul style="list-style-type: none"> <li>Verify related Service Bulletins and/or on-line repair information availability.</li> <li>Is any related repair information available?</li> </ul>       | Yes Perform repair or diagnosis according to the available repair information. <ul style="list-style-type: none"> <li>If the vehicle is not repaired, go to the next step.</li> </ul> No Go to the next step.           |
| 2    | <b>INSPECT FUSE</b> <ul style="list-style-type: none"> <li>Switch the ignition to off.</li> <li>Disconnect the negative battery cable.</li> <li>Remove the MAIN 125 A fuse.</li> <li>Inspect the fuse.</li> <li>Is there any malfunction?</li> </ul> | Yes If the MAIN 125 A fuse is melt: <ul style="list-style-type: none"> <li>Repair or replace for short to ground circuit before replace the MAIN 125 A fuse.</li> </ul> Go to Step 7.           No Go to the next step. |

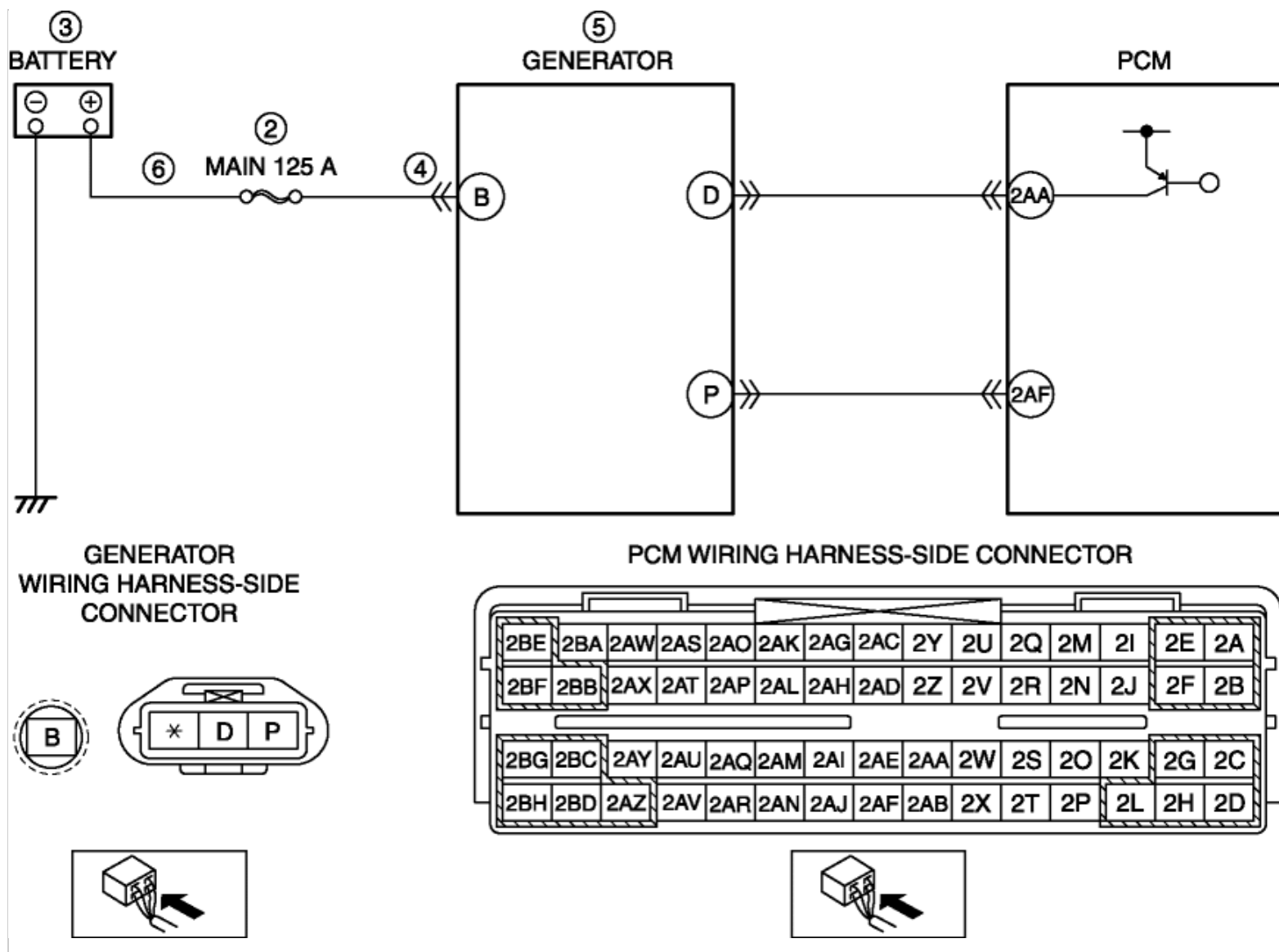
|   |                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                        |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3 | <b>INSPECT BATTERY</b> <ul style="list-style-type: none"> <li>Inspect the battery.</li> <li>(See <b>BATTERY INSPECTION [MZR 2.5]</b>.)</li> <li>Is there any malfunction?</li> </ul>                                                                                                                                                                                                               | Yes Recharge or replace the battery, then go to Step 7.<br>(See <b>BATTERY RECHARGING [MZR 2.5]</b> .)<br>(See <b>BATTERY REMOVAL/ INSTALLATION [MZR 2.5]</b> .)<br>No Go to the next step.                                                                            |
| 4 | <b>INSPECT POOR INSTALLATION OF GENERATOR TERMINAL</b> <ul style="list-style-type: none"> <li>Inspect for looseness of generator terminal B installation nut.</li> <li>Is the nut loose?</li> </ul>                                                                                                                                                                                                | Yes Tighten the generator terminal B installation nut, then go to Step 7.<br>No Go to the next step.                                                                                                                                                                   |
| 5 | <b>INSPECT GENERATOR</b> <ul style="list-style-type: none"> <li>Inspect the generator.</li> <li>(See <b>GENERATOR INSPECTION [MZR 2.5]</b>.)</li> <li>Is there any malfunction?</li> </ul>                                                                                                                                                                                                         | Yes Replace the generator, then go to Step 7.<br>(See <b>GENERATOR REMOVAL/ INSTALLATION [MZR 2.5]</b> .)<br>No Go to the next step.                                                                                                                                   |
| 6 | <b>INSPECT BATTERY CHARGING CIRCUIT FOR OPEN CIRCUIT</b> <ul style="list-style-type: none"> <li>Install the fuse.</li> <li>Reconnect the disconnected connectors.</li> <li>Reconnect the negative battery cable.</li> <li>Measure the voltage between generator terminal B (wiring harness-side) and body ground.</li> <li>Is the voltage <b>B+</b> ?</li> </ul>                                   | Yes Go to the next step.<br>No Repair or replace the wiring harness for a possible open circuit, then go to the next step.                                                                                                                                             |
| 7 | <b>VERIFY DTC TROUBLESHOOTING COMPLETED</b> <ul style="list-style-type: none"> <li>Make sure to reconnect all disconnected connectors.</li> <li>Clear the DTC from the PCM memory using the M-MDS.</li> <li>(See <b>AFTER REPAIR PROCEDURE [MZR 2.5]</b>.)</li> <li>Perform the KOER self test.</li> <li>(See <b>KOEO/ KOER SELF TEST [MZR 2.5]</b>.)</li> <li>Is the same DTC present?</li> </ul> | Yes Repeat the inspection from Step 1.<br><ul style="list-style-type: none"> <li>If the malfunction recurs, replace the PCM.</li> <li>(See <b>PCM REMOVAL/ INSTALLATION [MZR 2.5]</b>.)</li> <li>Go to the next step.</li>         No Go to the next step.       </ul> |
| 8 | <b>VERIFY AFTER REPAIR PROCEDURE</b> <ul style="list-style-type: none"> <li>Perform the "AFTER REPAIR PROCEDURE".</li> <li>(See <b>AFTER REPAIR PROCEDURE [MZR 2.5]</b>.)</li> <li>Are any DTCs present?</li> </ul>                                                                                                                                                                                | Yes Go to the applicable DTC inspection.<br>(See <b>DTC TABLE [MZR 2.5]</b> .)<br>No DTC troubleshooting completed.                                                                                                                                                    |



2012 - Mazda6 - Engine

DTC P2502:00 [MZR 2.5]

|                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DTC P2502:00            | Charging system voltage problem                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| DETECTION<br>CONDI TION | <ul style="list-style-type: none"><li>The PCM determines that the generator output voltage is <b>above 17 V</b> or battery voltage is <b>below 11 V</b> for <b>5 s</b> while the engine is running.</li></ul> <p><b>Diagnostic support note</b></p> <ul style="list-style-type: none"><li>This is a continuous monitor (other).</li><li>The MIL does not illuminate.</li><li>FREEZE FRAME DATA (Mode2)/Snapshot data is not available.</li><li>The DTC is stored in the PCM memory.</li></ul> |
| POSSIBLE<br>CAUSE       | <ul style="list-style-type: none"><li>MAIN 125 A fuse malfunction</li><li>Short to ground circuit in wiring harness at downstream circuit for MAIN 125 A fuse</li><li>Battery malfunction</li><li>Looseness generator terminal B installation nut</li><li>Generator malfunction</li><li>Open circuit in wiring harness between generator terminal B and battery positive terminal</li><li>PCM malfunction</li></ul>                                                                           |
|                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |



## Diagnostic procedure

| STEP | INSPECTION                                                                                                                                                                                                                                           | ACTION                                                                                                                                                                                                                  |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1    | <b>VERIFY RELATED REPAIR INFORMATION AVAILABILITY</b> <ul style="list-style-type: none"> <li>Verify related Service Bulletins and/or on-line repair information availability.</li> <li>Is any related repair information available?</li> </ul>       | Yes Perform repair or diagnosis according to the available repair information. <ul style="list-style-type: none"> <li>If the vehicle is not repaired, go to the next step.</li> </ul> No Go to the next step.           |
| 2    | <b>INSPECT FUSE</b> <ul style="list-style-type: none"> <li>Switch the ignition to off.</li> <li>Disconnect the negative battery cable.</li> <li>Remove the MAIN 125 A fuse.</li> <li>Inspect the fuse.</li> <li>Is there any malfunction?</li> </ul> | Yes If the MAIN 125 A fuse is melt: <ul style="list-style-type: none"> <li>Repair or replace for short to ground circuit before replace the MAIN 125 A fuse.</li> </ul> Go to Step 7.           No Go to the next step. |

|   |                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                        |
|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3 | <b>INSPECT BATTERY</b> <ul style="list-style-type: none"> <li>Inspect the battery.</li> <li>(See <b>BATTERY INSPECTION [MZR 2.5]</b>.)</li> <li>Is there any malfunction?</li> </ul>                                                                                                                                                                                                               | Yes Recharge or replace the battery, then go to Step 7.<br>(See <b>BATTERY RECHARGING [MZR 2.5]</b> .)<br>(See <b>BATTERY REMOVAL/ INSTALLATION [MZR 2.5]</b> .)<br>No Go to the next step.                                                                            |
| 4 | <b>INSPECT POOR INSTALLATION OF GENERATOR TERMINAL</b> <ul style="list-style-type: none"> <li>Inspect for looseness of generator terminal B installation nut.</li> <li>Is the nut loose?</li> </ul>                                                                                                                                                                                                | Yes Tighten the generator terminal B installation nut, then go to Step 7.<br>No Go to the next step.                                                                                                                                                                   |
| 5 | <b>INSPECT GENERATOR</b> <ul style="list-style-type: none"> <li>Inspect the generator.</li> <li>(See <b>GENERATOR INSPECTION [MZR 2.5]</b>.)</li> <li>Is there any malfunction?</li> </ul>                                                                                                                                                                                                         | Yes Replace the generator, then go to Step 7.<br>(See <b>GENERATOR REMOVAL/ INSTALLATION [MZR 2.5]</b> .)<br>No Go to the next step.                                                                                                                                   |
| 6 | <b>INSPECT BATTERY CHARGING CIRCUIT FOR OPEN CIRCUIT</b> <ul style="list-style-type: none"> <li>Install the fuse.</li> <li>Reconnect the disconnected connectors.</li> <li>Reconnect the negative battery cable.</li> <li>Measure the voltage between generator terminal B (wiring harness-side) and body ground.</li> <li>Is the voltage <b>B+</b> ?</li> </ul>                                   | Yes Go to the next step.<br>No Repair or replace the wiring harness for a possible open circuit, then go to the next step.                                                                                                                                             |
| 7 | <b>VERIFY DTC TROUBLESHOOTING COMPLETED</b> <ul style="list-style-type: none"> <li>Make sure to reconnect all disconnected connectors.</li> <li>Clear the DTC from the PCM memory using the M-MDS.</li> <li>(See <b>AFTER REPAIR PROCEDURE [MZR 2.5]</b>.)</li> <li>Perform the KOER self test.</li> <li>(See <b>KOEO/ KOER SELF TEST [MZR 2.5]</b>.)</li> <li>Is the same DTC present?</li> </ul> | Yes Repeat the inspection from Step 1.<br><ul style="list-style-type: none"> <li>If the malfunction recurs, replace the PCM.</li> <li>(See <b>PCM REMOVAL/ INSTALLATION [MZR 2.5]</b>.)</li> <li>Go to the next step.</li>         No Go to the next step.       </ul> |
| 8 | <b>VERIFY AFTER REPAIR PROCEDURE</b> <ul style="list-style-type: none"> <li>Perform the "AFTER REPAIR PROCEDURE".</li> <li>(See <b>AFTER REPAIR PROCEDURE [MZR 2.5]</b>.)</li> <li>Are any DTCs present?</li> </ul>                                                                                                                                                                                | Yes Go to the applicable DTC inspection.<br>(See <b>DTC TABLE [MZR 2.5]</b> .)<br>No DTC troubleshooting completed.                                                                                                                                                    |

